



# PROFILE

As a water services provider in the western part of DKI Jakarta, PALYJA is responsible for the operation and maintenance of the whole infrastructure, as well as customer services (meter reading, billing, and collection). PALYJA is also responsible for establishing every 5 years and investment plan and related feasibility study for developing new infrastructures that need to be mutually agreed upon with the local authorities for the following period.

**25 YEARS OF CONCESSION CONTRACT**  
1998 - 2023

**CONCESSION AREA**  
The Western Part of DKI Jakarta  
(West of Ciliwung River)

## VISION

To be the preferred water services provider in Indonesia by satisfying our customers and adding value to our stakeholders.

## SHAREHOLDERS



51% Suez Environnement  
49% PT Astratel Nusantara

## PARTNERSHIP



PAM JAYA WATER COMPANY  
UNDER THE AUTHORITY OF  
DKI JAKARTA GOVERNMENT



## CAPACITY OF WATER PRODUCTION

### WATER TREATMENT PLANTS

1	Pejompongan I	: 2.000 liter / second
2	Pejompongan II	: 3.600 liter / second
3	Cilandak	: 400 liter / second
4	Taman Kota	: 150 liter / second

### DISTRIBUTION CENTER & RESERVOIR

5	DCR 4 Kebon Jeruk	: 2.000 liter / second
6	DCR 5 Lebak Bulus	: 1.000 liter / second

### RAW WATER RESOURCES

7	Jatiluhur Dam	: 62,5%
8	Krukut River	: 4%
9	Cengkareng Drain River	: 1,7%

### BULK WATER RESOURCES

10	Serpong Water Treatment Plant (WTP)	: 31%
11	Cikokol Water Treatment Plant (WTP)	: 0,8%

## CORPORATE SOCIAL RESPONSIBILITY PALYJA FRIENDLY COMPANY

PALYJA considers Corporate Social Responsibility (CSR) is inline with its business strategy. All CSR activities are coordinated under the umbrella of PALYJA Friendly Company (PFC).

The four major axis in which PALYJA invested in CSR are its core business activities, the philanthropy, the environment and emergency issues. PALYJA therefore focus its CSR activities on Environment, Health & Education, Humanitarian Relief and Water for All.

### CSR VISION

TO BE A SOCIALLY RESPONSIBLE  
WATER SERVICE PROVIDER IN INDONESIA  
BY CONTRIBUTING TO THE ENVIRONMENT  
PRESERVATION AND COMMUNITY DEVELOPMENT  
THROUGH GOOD CORPORATE GOVERNANCE.



### ENVIRONMENT

Focus on environment conservation & preservation and sanitation program for communities.



### HEALTH & EDUCATION

Focus on health, and water education for children, students, communities & other stakeholders.



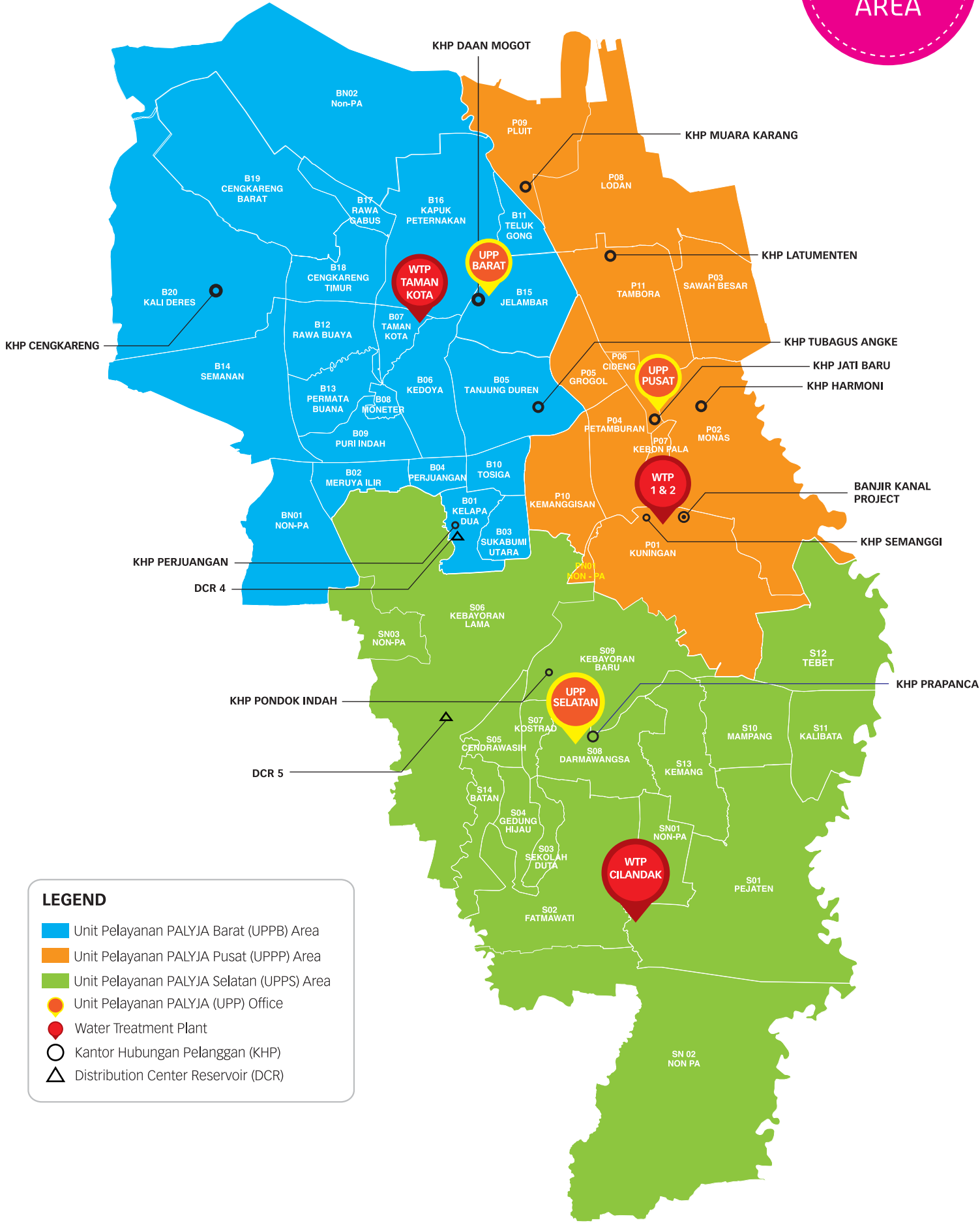
### HUMANITARIAN RELIEF

Focus on philanthropy program & donation to public.



### WATER FOR ALL

Focus on water provision for poor people/low income communities.



**LEGEND**

- Unit Pelayanan PALYJA Barat (UPPB) Area
- Unit Pelayanan PALYJA Pusat (UPPP) Area
- Unit Pelayanan PALYJA Selatan (UPPS) Area
- Unit Pelayanan PALYJA (UPP) Office
- Water Treatment Plant
- Kantor Hubungan Pelanggan (KHP)
- Distribution Center Reservoir (DCR)

# PALYJA IN FIGURES

as per DECEMBER 2015

**~405,000**  
CONNECTIONS

**160** MILLION M<sup>3</sup>  
VOLUME OF WATER SOLD

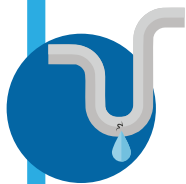
**60%**  
SERVICES COVERAGE

**73.15%**  
ACCESS TO WATER

**~5,400**KM  
TOTAL NETWORK

**39.3%**  
NON REVENUE WATER  
(6 MONTHS MOBILE AVERAGE)

## PALYJA EFFORTS TO SAVE WATER (JANUARY - DECEMBER 2015)



**28,067**  
VISIBLE & INVISIBLE LEAKS  
DETECTED & REPAIRED



**~4,906**KM  
NETWORK INSPECTED



**1.306**    **1.298**  
ILLEGAL USE    ILLEGAL CONNECTION



**3** MILLION M<sup>3</sup>  
WATER HAVE BEEN SAVED

**2.089**  
BILLION (IDR)  
TOTAL INVESTMENT  
(1998 - 2015)



# #BERSAMA #DEMI AIR



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