



PALYJA IN FIGURES

PT PAM LYONNAISE JAYA (PALYJA)

HAS BEEN PRESENT IN JAKARTA TO IMPROVE CLEAN WATER PROVISION AND SERVICES TO THE PEOPLE IN THE WESTERN PART OF JAKARTA SINCE FEBRUARY 1ST, 1998 FOR A 25 YEARS COOPERATION AGREEMENT WITH PAM JAYA.

PALYJA IS A SUBSIDIARY OF SUEZ ENVIRONNEMENT, FRANCE; AND ALSO PART OF PT ASTRATEL NUSANTARA, BUSINESS LINE OF ASTRA GROUP, INDONESIA.

PALYJA'S VISION IS TO BE THE PREFERRED WATER SERVICE PROVIDER IN INDONESIA BY SATISFYING ITS CUSTOMERS AND ADDING VALUES TO ITS STAKEHOLDERS.

CUSTOMERS COME FIRST

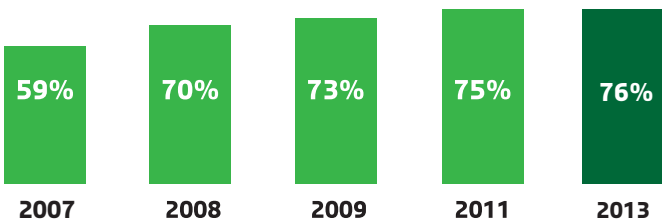
NEARLY 290,000 NEW CONNECTIONS HAVE BEEN LAID, WHICH ALLOWED TO MORE THAN DOUBLED THE NUMBER OF CUSTOMERS WITH ACCESS TO THE WATER DISTRIBUTION NETWORK.

PALYJA EFFORTS TO SAVE WATER (JANUARY - DECEMBER 2014)

5,308KM
NETWORK INSPECTED

33.460
VISIBLE & INVISIBLE LEAKS DETECTED & REPAIRED

CUSTOMER SATISFACTION SURVEY CONDUCTED BY TNS SOFFRES



1.980 BILLION (IDR)
TOTAL INVESTMENT
(1998 - 2014)

60.000.000M3
WATER SAVED / YEAR

JAN - DEC 2014

~405,000
CONNECTIONS

159 MILLION M3
VOLUME OF WATER SOLD

61%
SERVICES COVERAGE

5,423KM
TOTAL NETWORK

39.6%
NON REVENUE WATER
(6 MONTHS MOBILE AVERAGE)

